#### FY07 SOMERVILLE BUDGET HEARINGS

# Mayor's Office of Strategic Planning and Community Development

#### **Inspectional Services Department**

George Landers, Superintendent



#### 1. ISD – Overview

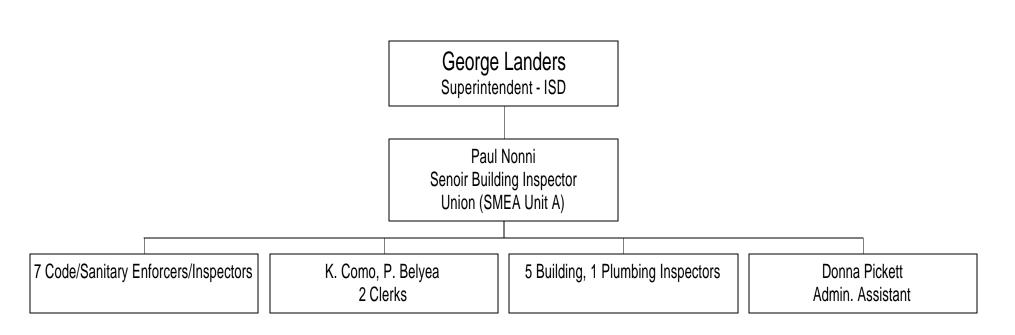
## OSPCD Mission Statement: Committed to improving the quality of life for Somerville's residents...

#### The Inspectional Services Division is responsible for:

- Reviewing plans to ensure compliance with building codes
- Issuing building and other permits
- Inspecting properties
- Assisting residents and others involved in development and improvement of property
- Enforcing City ordinances concerning these issues

#### 2. ISD – Organization Chart

## CITY OF SOMERVILLE Office of Strategic Planning & Community Development Inspectional Services Division Organizational Chart



- Neighborhood Impact Team (NIT)
  - ISD continues to coordinate the NIT
  - Recently recognized as a best practice for municipal government
- Continued collaboration between ISD Sanitary and Enforcement Code Inspectors and Health Department for better delivery of service to residents
- Participated in SomerStat process
  - Monitored plan reviews and permitting process
  - Worked toward goal of better customer service

#### Tracked and addressed residential requests

### Residential Requests for Assistance from ISD-Health (Quarter 3 FY06)

Type of Request Received	Number
Residential Complaints	
(No heat, x-gas/electric, needles found, mold, etc.)	114
Residential Trash	108
Commercial Complaints	
(Trash, banners, noise, out-dated food, etc.)	88
Rodents	77
Non-Snow Removal	14
Food Borne Illness	
(Restaurants)	7
Total	408

#### Focused efforts on rodent control

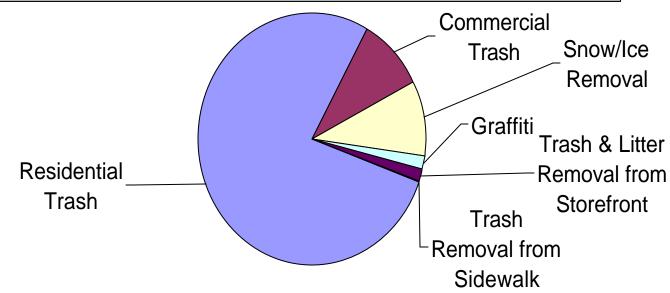
- Formation of a Rodent Task Force
- Proposed Ordinance Violation revisions
- Education and outreach to neighbors
- Total Expenditures
  - FY05 = \$6,417
  - FY06 = \$7,070
  - FY07 Request = \$10,110

#### **Tracked violations complaints**

#### **Violations Issued by Type**

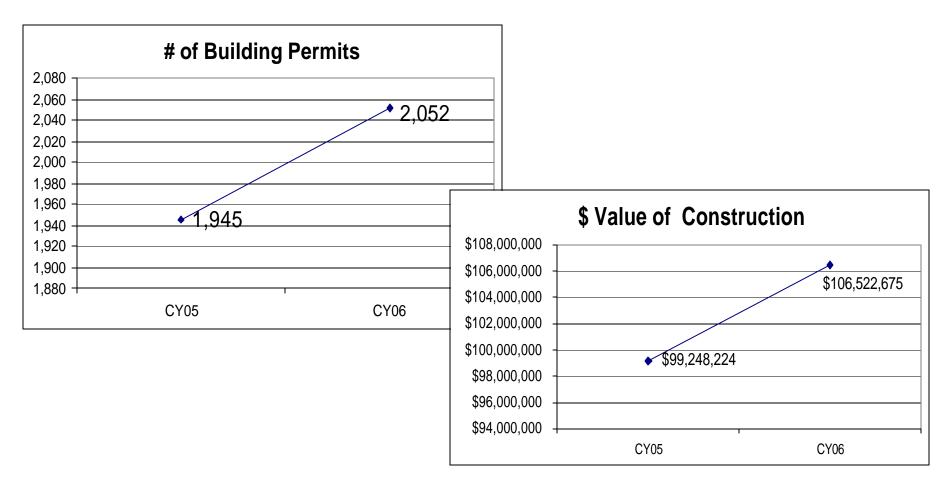
(1/1/06 - 5/9/06)

		Percent	
Violation	Total	of Total	
Residential Trash (SCO 11-031)	1299	77%	
Commercial Trash (11-034)	158	9%	
Snow/Ice Removal (12-008)	166	10%	
Graffiti (SCO 9-067)	27	2%	
Trash & Litter Removal from Storefront (SCO 9-55)	26	2%	
Trash Removal from Sidewalk (SCO 9-54)	7	0%	
Total	1,683		



#### **Budget Overview**

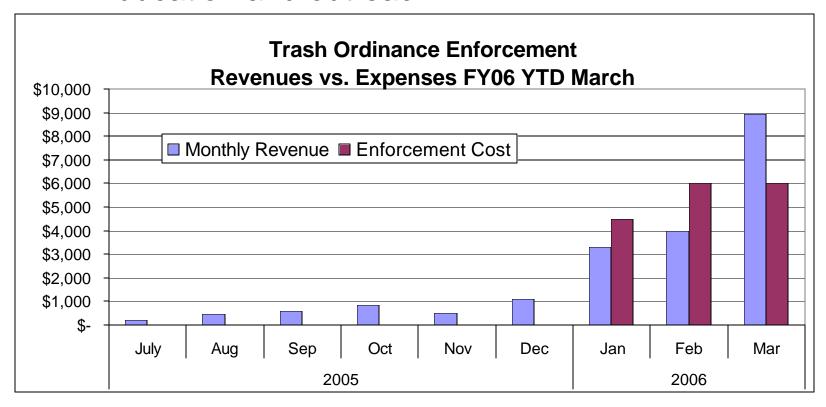
- Building Permits Activity, FY05 vs. FY06
- Conducted plan reviews and issued building permits for \$106 Million of rehab and new construction



#### 8. ISD - FY06 Accomplishments & FY07 Goals

#### **Budget Overview**

- Tracked revenue sources
  - Establish Public Hearing Officer
  - Integrate management oversight of private and public trash pick-ups
  - Education and outreach



#### 9. Proposed Budget Changes

Mayor's Office of Strategic Planning and Community Development					
Budget Request - FY07					
Budget Increase Highlights					
Dept	Line-Iter	m Reasons for Increase	Increa	<u>Increase</u>	
ISD	PS	Collective Bargaining Increases	\$73,418	83.5%	
ISD	OM	Extermination	\$5,109	5.8%	
ISD	OM	Photocopier lease (in Prof&Tech)	\$2,860	3.3%	
ISD	OM	Emergency Board Up Services	\$2,500	2.8%	
ISD	OM	Printing of Tickets & Permits	\$3,990	4.5%	
			\$87,877		